

VIA ELECTRONIC FILING

June 18, 2012

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notice of Call Center Opening: CG Docket 10-51

Re: *Notice of Call Center Opening – CG Docket No. 10-51*

Dear Ms. Dortch:

Pursuant to Section 64.604(c)(5)(iii)(N)(2) of the rules of the Federal Communications Commission (“Commission”),¹ Convo Communications, LLC (“Convo”) hereby provide notice to the Federal Communications Commission (“Commission”) and the TRS Fund Administrator of Convo’s intent to open a new video relay service (“VRS”) call center in West Henrietta, NY, on or after July 18, 2012. The address of the call center that will open on or after July 18, 2012 is as follows.

250-B Lucius Gordon Dr
Suite 8
West Henrietta, NY 14586

Please do not hesitate to contact the undersigned regarding this matter.

Respectfully submitted,



David Bahar
Vice President of Government and Regulatory
Affairs
Convo Communications, LLC

¹ See 47 C.F.R. § 64.604(c)(5)(iii)(N)(2).